

THE PARK HOTEL



The Park Hotel Reward Card

Terms & Conditions

General

- Only one Reward Card will be issued per person. If the card becomes damaged or unusable, a replacement card can be ordered from The Park Hotel at a cost of £2.00
- Only the authorised holder may use the Reward Card and must be present in person when accruing or redeeming Reward Points
- Employees of The Park Hotel are not eligible for the Reward Card scheme
- These terms and conditions are not exhaustive and are subject to change without notice. The current terms and conditions are available at The Park Hotel reception
- Full terms and conditions are available on The Park Hotel website www.theparkhotelayrshire.co.uk

Accrual of Reward Points

- “Reward Points” is the term used to refer to the Reward Card points accrued in exchange for full payment for qualifying goods and services purchased in The Park Hotel
- One Reward Point is accrued for every complete Pound Sterling spent on qualifying food and beverage purchases in Blues Restaurant or the Café Bar in The Park Hotel
- Reward Points cannot be accrued in conjunction with any other discount (including gift vouchers) or on specially priced menus or events such as (but not exclusively) funerals, weddings, banquets, christenings etc.
- The management of The Park Hotel have sole discretion on deciding which transactions can generate Reward Points
- The balance of Reward Points on your card can be checked by asking a member of The Park Hotel staff
- Reward Points cannot be accrued retrospectively. They can only be awarded if the Reward Card is presented at the time of ordering or prior to payment
- Reward Points can only be accrued on one Reward Card per transaction

Redemption of Reward Points

- A minimum of one hundred (100) Reward Points must be accrued before any can be redeemed
- Reward Points can be used to gain up to 100% discount on qualifying food and beverage purchases in Blues Restaurant or the Café Bar in The Park Hotel
- Each Reward Point has a notional value of £0.05 (five pence Sterling) when redeemed against qualifying food and beverage purchases in Blues Restaurant or the Café Bar in The Park Hotel
- Reward Points can only be redeemed if the Reward Card is presented prior to payment
- Reward Points have no monetary value and can be declared invalid at any time by the management of The Park Hotel without notice or recompense
- Reward Points cannot be accrued and redeemed in the same transaction
- Reward Points can only be redeemed on one Reward Card per transaction
- Reward Points cannot be redeemed in conjunction with any other discount (including gift vouchers) or on specially priced menus or events such as (but not exclusively) funerals, weddings, banquets, christenings etc.